

CALL TO ORDER The meeting was called to order at 9:00 a.m. by Chair Melissa Best-Baker, Northern Inyo Healthcare District (NIHD) Board Chair.

PRESENT Melissa Best-Baker, Chair
 Jean Turner, Vice Chair
 Ted Gardner, Secretary
 David McCoy Barrett, Treasurer
 Mary Mae Kilpatrick, Member at Large
 Stephen DelRossi, MSA, Chief Executive Officer
 Allison Partridge RN, MSN, Chief Operations Officer / Chief Nursing Officer
 Adam Hawkins, DO, Chief Medical Officer
 Alison Murray, MBA HRM, SHRM-CP, Chief Human Resources Officer

OPPORTUNITY FOR PUBLIC COMMENT Chair Best-Baker reported that at this time, members of the audience may speak only on items listed on the Notice for this meeting. Public comments shall be received at the beginning of the meeting and are limited to three minutes per speaker, with a total time limit of thirty minutes for all public comment unless otherwise modified by the Chair. The Board is prohibited from generally discussing or taking action on items not included on the Notice for this meeting. Public comments on agenda items should be made at the time each item is considered.

There were no comments from the public.

STRATEGIC PLANNING MEETING - DRAFT

VALUES:

- **Respect:** Unwavering support for employees and providers
 - Engagement Survey
 - Turnover
 - Diversity, Equity and Inclusion (DEI) Management Plan
 - Leadership Rounding to address team issues and concerns
 - Union Negotiations
 - Leadership Training (monthly)
 - Retention Rate

Discussion ensued.

- **Compassion:** Leading with empathy to preserve dignity
 - Press Ganey / HCAPS: Patient experience Top Box Data
 - Patient Rounding – Clinical leaders will regularly round with patients to address any concerns in real time.
 - Customer Service Training (in person role-play)

Discussion ensued.

- **Stewardship:** Mindful use of resources
 - Seismic 2030 NPC5 Compliance
 - Flex Budget

o Finance Key Performance Indicator's (KPI's) to be defined
Discussion ensued.

- **Excellence**: Pursuit of excellence in quality and safety
 - o Reduce Occurrence of CLABSI, CAUTI, SSI
 - o Quality Projects
 - o High Reliability Organization
 - o Health Equity and Social Determinants of Health
 - o Cyber Security

Discussion ensued.

- **Accountability**: Reliable access to exceptional care
 - o Readily Accessible Care
 - o Community Health Needs Assessment (2025)
 - o Service Lines
 - o Promote Interoperability
 - o Mental Health
 - o Business Development

Discussion ensued.

ADJOURNMENT

Adjournment at 01:27 p.m.



Melissa Best-Baker, Northern Inyo Healthcare
District, Chair

Attest:



Ted Gardner, Northern Inyo Healthcare District,
Secretary